



Toloka

# Improving Recommender Systems with Human-in-the-Loop

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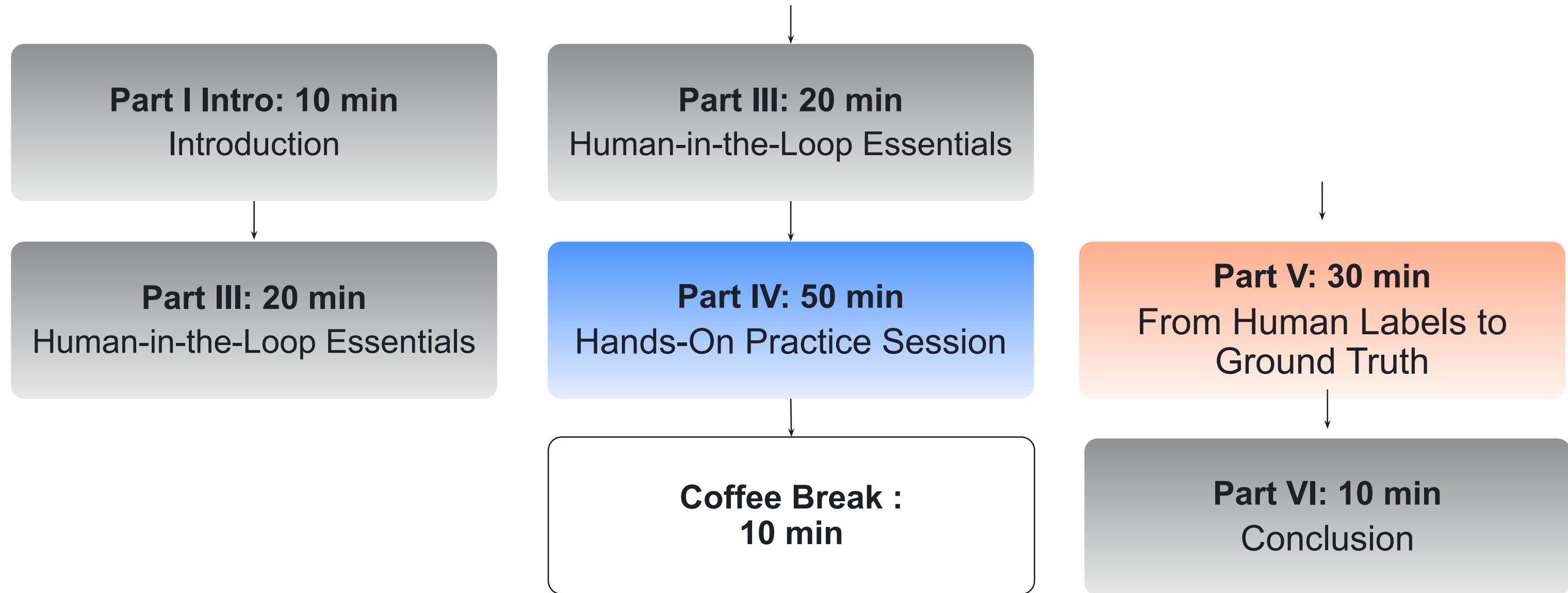
# Part V

# From Human Labels

# to Ground Truth

Fedor Zhdanov,  
Head of Machine Learning

# Tutorial Schedule

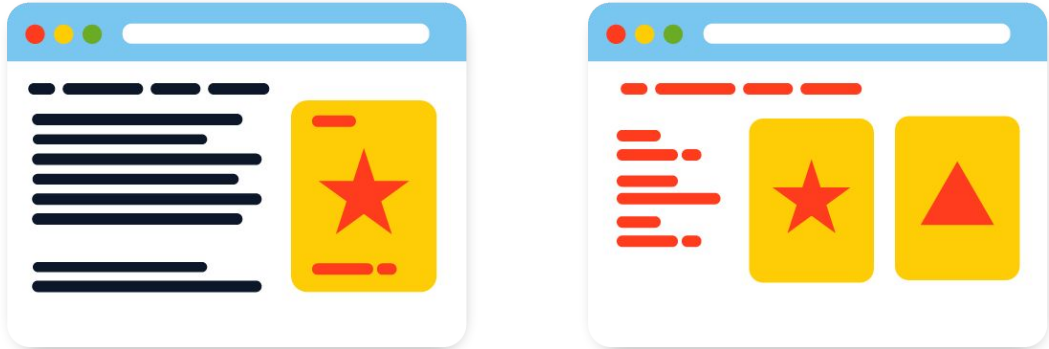




# Answer Aggregation

# Difference from Multiclassification

- ▶ The latent label assumption is not satisfied when comparing complex items



- ▶ Different tasks may contain common items

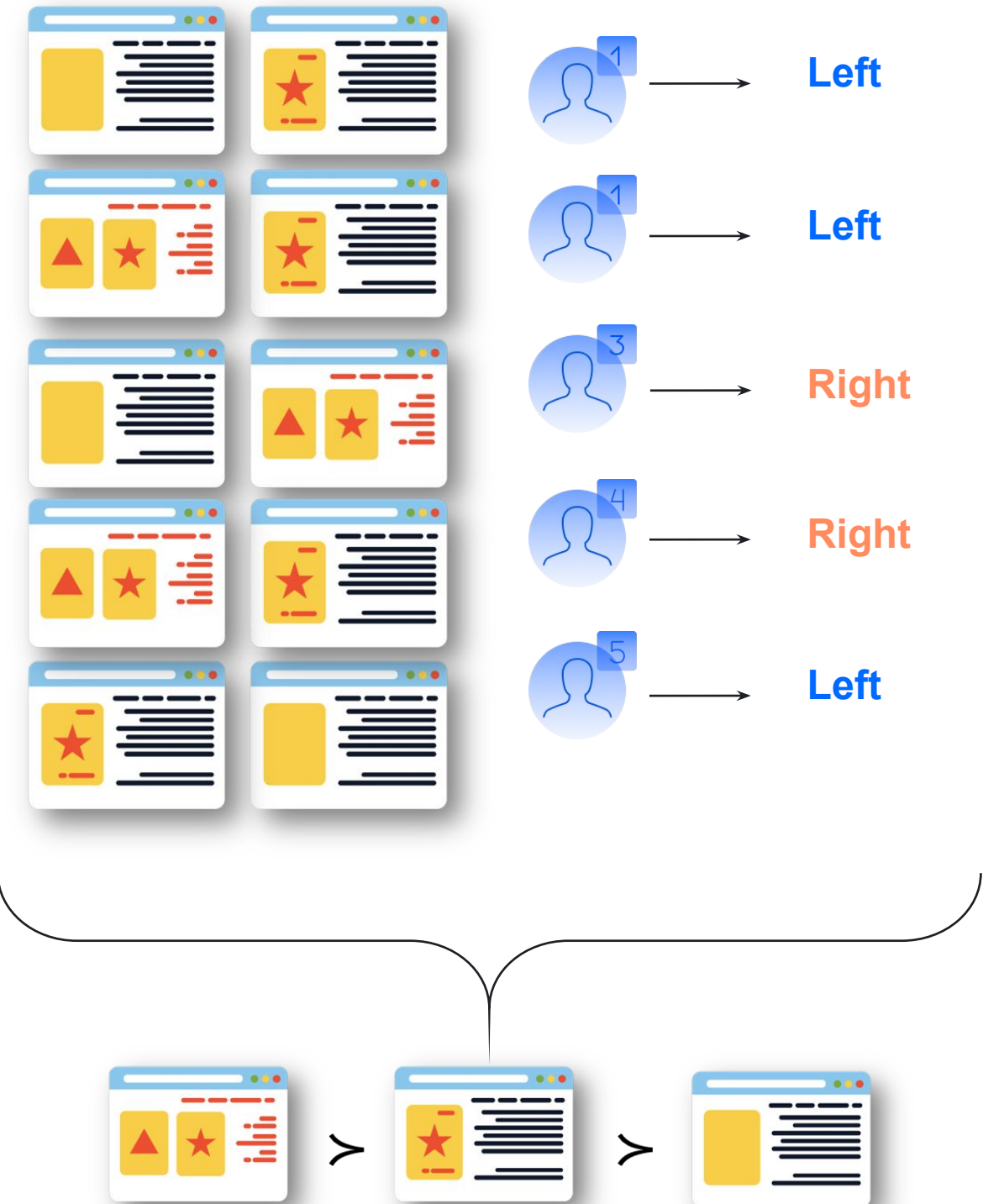


# Formalization

- ▶ Answers: **Left** or **Right**
- ▶ Items  $d_j \in \{1, \dots, N\}$
- ▶ Given pairwise comparisons for items in  $D$ :

$$P = \{(w_k, d_i, d_j) : i \succ_k j\}$$

- ▶ Obtain a **ranking**  $\pi$  over items  $D \rightarrow \{1, \dots, N\}$  based on answers in  $P$



# Bradley and Terry Model (BT)

- ▶ Assume that each item  $d_i \in D$  has a latent “quality” score  $s_i \in \mathbb{R}$



- ▶ The probability that  $d_i \in D$  will be preferred in a comparison over  $d_j \in D$

$$\Pr(i \succ j) = f(s_i - s_j),$$

where  $f(x) = 1/(1+e^{-x})$ .

The model assumes that all performers are equally good and truthful!



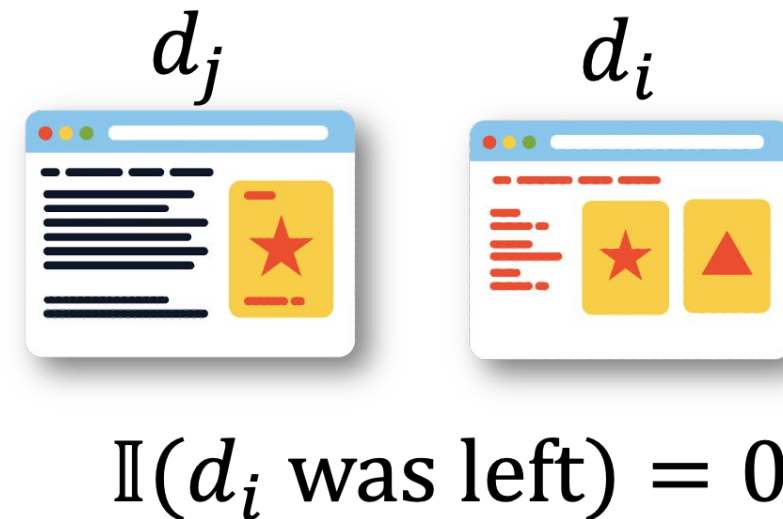
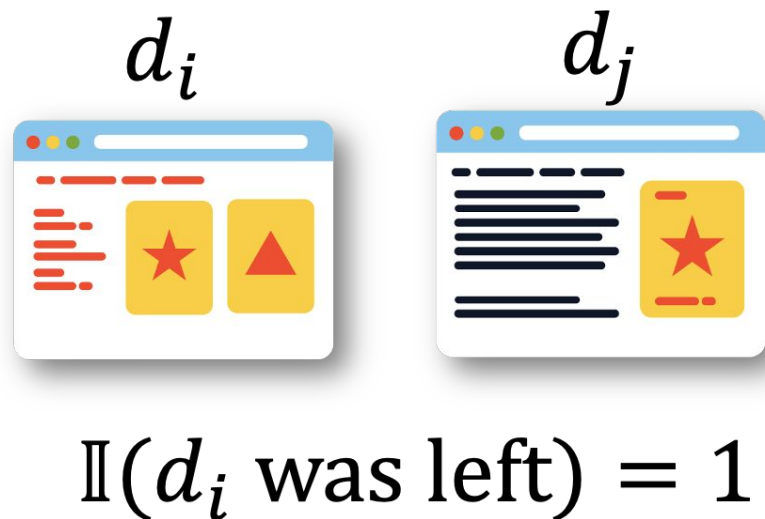
# NoisyBT

$w_k$    $\longleftrightarrow$  “reliability”  $\gamma_k$  and “bias”  $q_k$

The likelihood of  $i \succ_k j$  is

$$\Pr(i \succ_k j) = \underbrace{f(\gamma_k) f(s_i - s_j)}_{\text{Truthful answer}} + \underbrace{(1 - f(\gamma_k)) f((-1)^{(1 - \mathbb{I}(d_i \text{ was left}))} q_k)}_{\text{Random answer}},$$

where  $\mathbb{I}(d_i \text{ was left})$  is the indicator for the order of  $d_i$  and  $d_j$



# NoisyBT: Example

Performer	Task	Left	Right
$w_1$	$t_1$	a	b
$w_1$	$t_2$	b	c
$w_1$	$t_3$	c	a
$w_2$	$t_1$	a	b
$w_2$	$t_2$	b	c
$w_2$	$t_3$	c	a

Item	Score
a	1.000
b	0.547
c	0.000

Performer	Bias	Skill
$w_1$	0.633	0.656
$w_2$	1.000	0.000

The model can be estimated using gradient descent.

# Crowd-Kit

- ▶ **Crowd-Kit** is a general-purpose Python library for answer aggregation in crowdsourcing
- ▶ **Algorithms:** Majority Vote, Dawid-Skene, Bradley-Terry, NoisyBT, RASA, HRRASA, etc.
- ▶ **PyPI:** <https://pypi.org/projects/crowd-kit/>

# NoisyBT with Crowd-Kit: Input

```
import pandas as pd # pip install pandas

from crowdkit.aggregation import NoisyBradleyTerry # pip install -U crowd-kit

# In this example we will use the annotation results in the Toloka TSV format,
# but Crowd-Kit is platform-agnostic and it can handle any other format

df = pd.read_csv('annotation.tsv', sep='\t', dtype=str)

# Filter golden tasks and comparisons where both items were irrelevant

df = df[df['GOLDEN:result'].isna()]

df = df[df['OUTPUT:result'] != '404']
```



# NoisyBT with Crowd-Kit: Processing

```
df['OUTPUT:result'] = df.apply(  
  
    lambda row: row['INPUT:recommendation_a'] if row['OUTPUT:result'] = 'recommendation_a' else  
row['INPUT:recommendation_b'], axis=1)  
  
)  
  
# We need the output column values to be the IDs of items that won a comparison  
  
df = df.rename(columns={'INPUT:recommendation_a': 'left', 'INPUT:recommendation_b': 'right',  
                        'OUTPUT:result': 'label', 'ASSIGNMENT:worker_id': 'worker'})  
  
# We need left, right, label, and worker columns to run aggregations from Crowd-Kit
```

# NoisyBT with Crowd-Kit: Aggregation

```
rankings = {}

for product, product_annotation in df.groupby('INPUT:initial_product'):

    rankings[product] = NoisyBradleyTerry(100).fit_predict(product_annotation).sort_values(

        ascending=False)

# For each product, we run a separate aggregation
```

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<https://toloka.ai/events/recsys-2022/>



<https://bit.ly/3eYIX2P>