



manual



Automate batch uploads —
try the API for Ready-to-go
projects

[Learn more](#)



Welcome to Toloka!

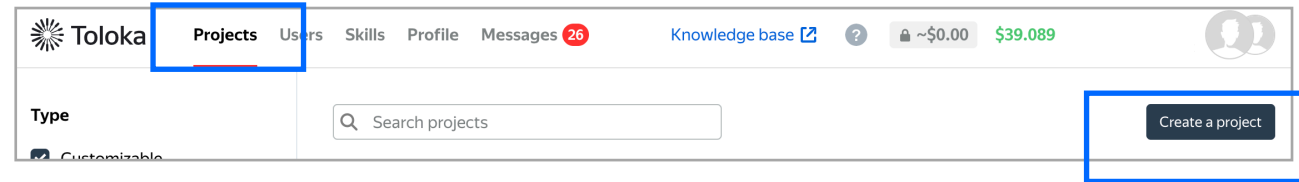
Now you can create tasks and mark up data. To launch your first project in Toloka, just complete the following steps:

- ✓ Create your first project
- ✓ Create and setup a task pool and upload data
- ✓ Get results

[Create a project](#)

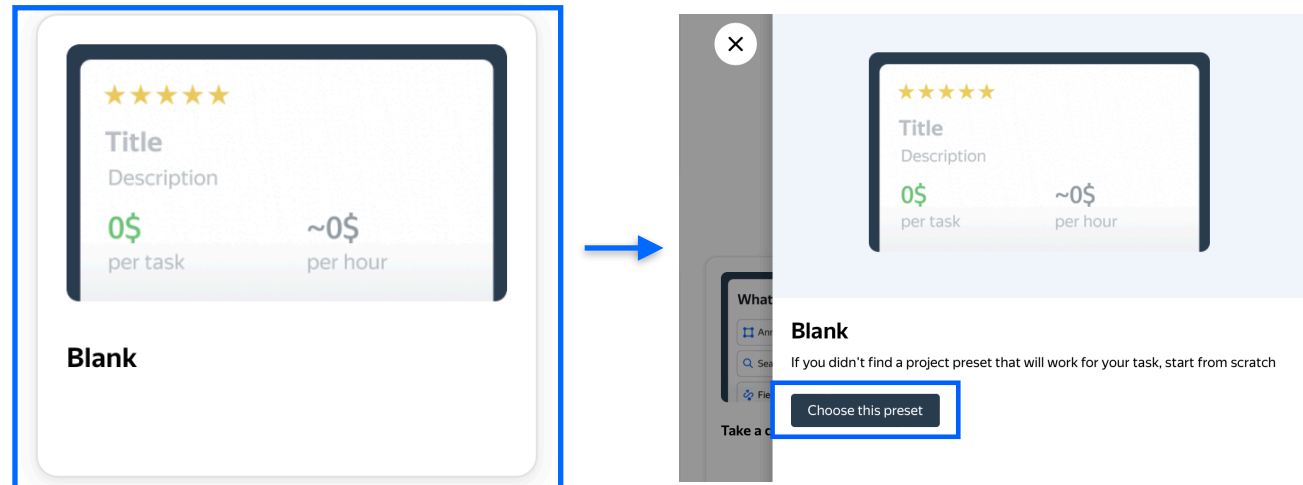
Project creation

1. Go to **Projects** and Click the button + **Create project**



2. Choose the **blank** template and click the button + **Choose this preset**

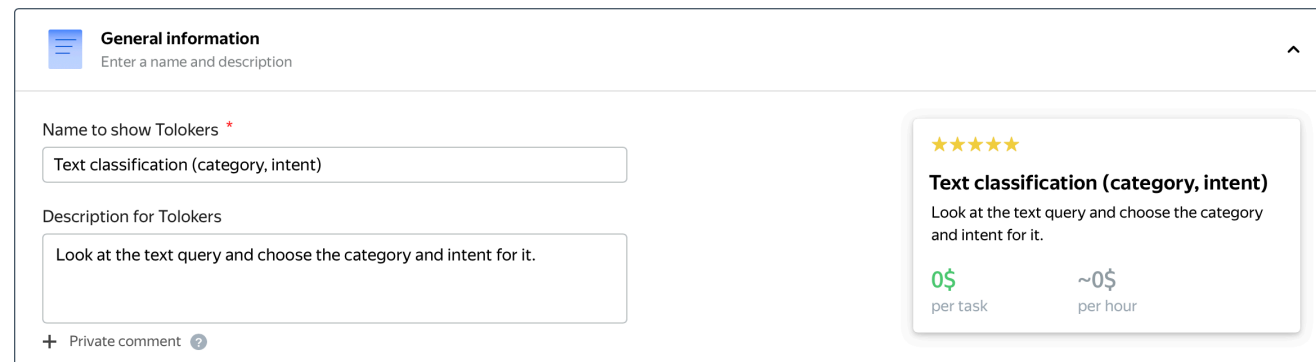
Don't see a good match?




3. Enter a clear project name and description in General information

Important: It will be visible to others

New project

A screenshot of the 'New project' form. The 'General information' section is active, with the instruction 'Enter a name and description'. There are two input fields: 'Name to show Tolokers *' with the value 'Text classification (category, intent)' and 'Description for Tolokers' with the value 'Look at the text query and choose the category and intent for it.'. A 'Private comment' toggle is visible at the bottom left. On the right side, a 'Text classification (category, intent)' preset card is shown, featuring a 5-star rating, a description, and pricing of '0\$ per task' and '~0\$ per hour'. Navigation buttons for 'How to work via API', 'Cancel', and 'Save' are at the top right.

4. Update the task interface in the **Template Builder** block

 **Task interface**
Create a user-friendly interface for performers

Editor

HTML / JS / CSS ? **Template builder** ?

- 4.1. Delete all code you see there and replace it on [another](#) one in **Config** section

Config

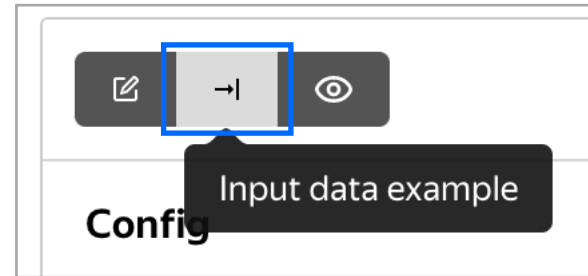
```
1
2  "view": {
3    "items": [
4      {
5        "content": {
6          "path": "query",
7          "type": "data.input"
8        },
9        "label": "Query",
10       "type": "view.text"
11      },
12      {
13        "data": {
14          "path": "domain",
15          "type": "data.output"
16        },
17        "options": [
18          {
19            "value": "kitchen",
20            "label": "Kitchen"
21          },
22          {
23            "value": "travel",
24            "label": "Travel"
25          }
26        ],
27        "label": "Please select query category:",
28        "validation": {
29          "type": "condition.required"
```

Preview

Query

Please select query category:

4.2. Now you can change input data to see how it will be displayed for annotators



Delete all code you see there and replace it with:

```
{  
  "query": "How to cook pancakes"  
}
```

Note: you need to delete two brackets {}

Note: you can also find new code by the [link](#)

The screenshot shows a web application interface with three main panels:

- Config:** A code editor showing a JSON configuration. The configuration defines a text input field for a query and a dropdown menu for selecting a query category. The configuration includes paths for domain and data, and options for 'Kitchen' and 'Travel'.
- Input data example:** A text input field containing the query "How to cook pancakes". This panel is highlighted with a blue box.
- Preview:** A preview of the UI showing the query "How to cook pancakes" and a dropdown menu with two options: "Kitchen" and "Travel".

4.3. Leave other interface settings at default.

Data specification ?

Input data	Output data <>
<p>query (string) <input checked="" type="checkbox"/></p>	<p>domain (string) <input checked="" type="checkbox"/></p>
	<p>intent (string) <input type="checkbox"/></p>



Define data specification manually

If the generated specification doesn't work for your task, define custom input and output data. Automatic update of specs due to task interface changes will be disabled. [Learn more](#)

Show common interface elements

5. Write your own short and simple instructions.

Or you can take already prepared [instruction](#).

Note: instruction by link is in HTML format, so you should enter **source mode**

Instructions for Tolokers
Write clear and simple instructions

Tolokers prefer to choose tasks that have clear instructions. Describe each step and include examples. The quality of your instructions will directly affect the speed and quality of data labeling. To see examples of good instructions, go to the [Knowledge Base](#)

5.2. Paste HTML instruction from link above

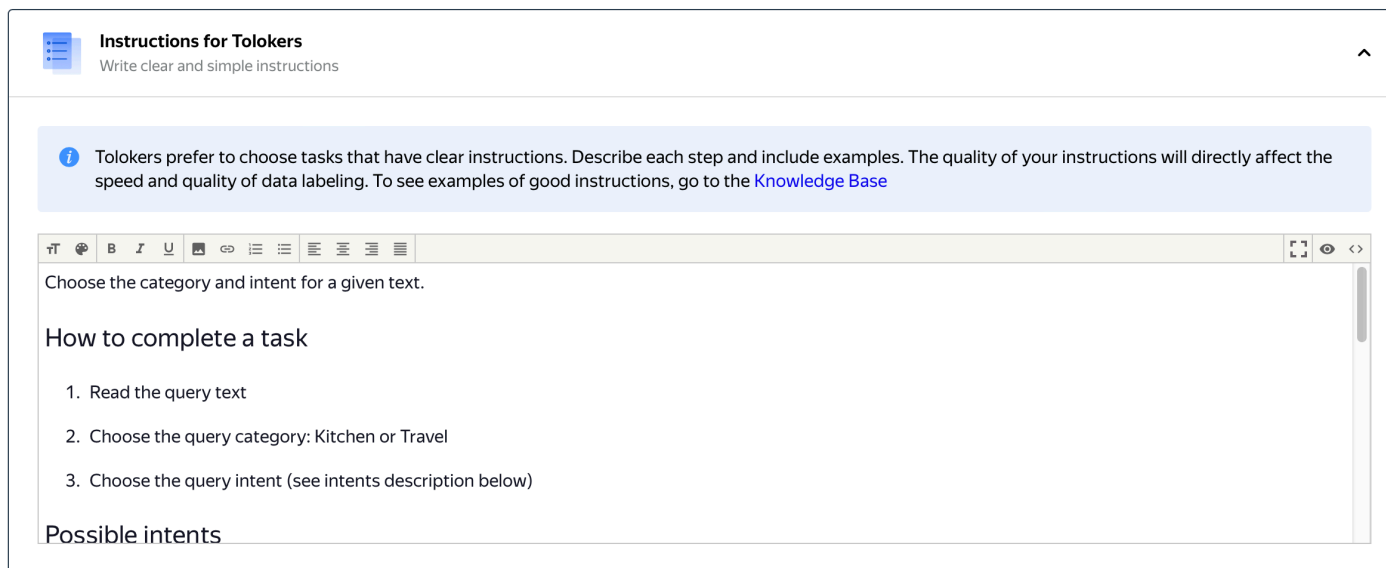
5.3. Exit **source mode**

Instructions for Tolokers
Write clear and simple instructions

Tolokers prefer to choose tasks that have clear instructions. Describe each step and include examples. The quality of your instructions will directly affect the speed and quality of data labeling. To see examples of good instructions, go to the [Knowledge Base](#)

```
for the <b>travel</b> category, the possible intents are:  
<ul>  
<li><b>Book a hotel</b> - everything related to booking a flight or hotel</li>  
<li><b>Timezone</b> - intention to to get time zone information</li>  
<li><b>Travel suggestion</b> - query related to a travel recommendation</li>  
<li><b>Exchange rate</b> - intention to find out the price for currency exchange</li>  
<li><b>Vaccine</b> - a query containing information about vaccines in a specific region</li>  
</ul>  
<h2>Example</h2>  
<b>Text</b>: "are bananas rich in calories"<br>  
<b>Category</b>: Kitchen<br>  
<b>Intent</b>: Nutritional information<br>
```

Now you can see formatted instruction



The screenshot shows the 'Instructions for Tolokers' editor. At the top, there's a header with a blue icon and the text 'Instructions for Tolokers' and 'Write clear and simple instructions'. Below this is a light blue information box with an 'i' icon and text: 'Tolokers prefer to choose tasks that have clear instructions. Describe each step and include examples. The quality of your instructions will directly affect the speed and quality of data labeling. To see examples of good instructions, go to the [Knowledge Base](#)'. The main editor area has a rich text toolbar with icons for bold, italic, underline, link, list, and indent. The text in the editor reads: 'Choose the category and intent for a given text.' followed by a heading 'How to complete a task' and a numbered list: '1. Read the query text', '2. Choose the query category: Kitchen or Travel', and '3. Choose the query intent (see intents description below)'. Below the list is the heading 'Possible intents'.

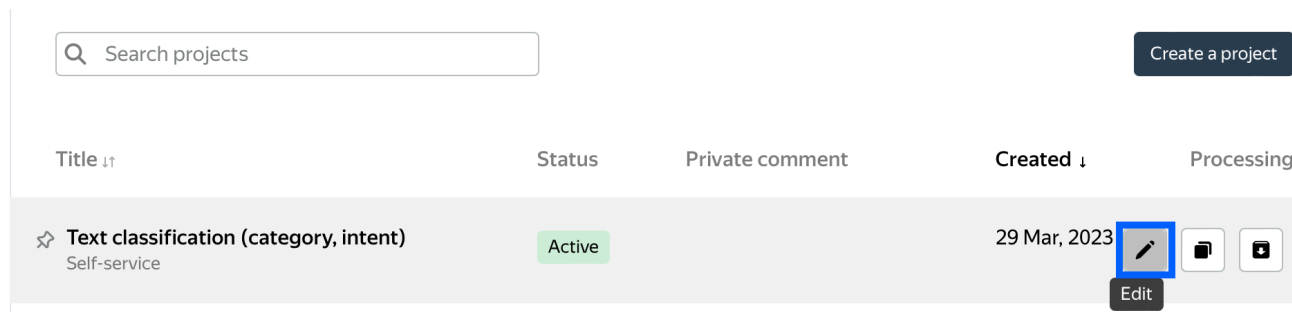
6. Click **Save** to save the project

Edit project



A row of three buttons: a blue link icon followed by the text 'How to work via API', a white button with a grey border labeled 'Cancel', and a dark grey button with a white border labeled 'Save'. The 'Save' button is highlighted with a blue square.

7.**Note.** To edit project parameters, click the button in the list of projects



The screenshot shows a project list interface. At the top left is a search bar with a magnifying glass icon and the text 'Search projects'. At the top right is a dark grey button labeled 'Create a project'. Below these is a table with columns: 'Title', 'Status', 'Private comment', 'Created', and 'Processing'. The first row of data is: '☆ Text classification (category, intent)' under 'Title', 'Self-service' below it, 'Active' in a green box under 'Status', '29 Mar, 2023' under 'Created', and three icons (edit, delete, share) under 'Processing'. The edit icon is highlighted with a blue square, and a tooltip labeled 'Edit' is shown below it.

Create a training pool

1. Click on the **Training** tab and then click **Add training**.

Note: Training is an essential part of almost every crowdsourcing project. It allows you to select performers who have really mastered the task, and thus improve quality. Training is also a great tool for scaling your task because you can run it any time you need new performers.

2. Use the existing project instructions.

Text classification (category, intent)
ID 137892
Active

Pools **Training** Statistics Quality control

Add training

Use training pools to improve quality. Only Tolokers who complete your training will have access to your paid tasks

Add training

Training

Instructions

Use project instructions ?

Choose the category and intent for a given text.

How to complete a task

1. Read the query text
2. Choose the query category: Kitchen or Travel
3. Choose the query intent (see intents description below)

Possible intents

For **kitchen** category, the possible intents are:

- **Restaurant review** - everything related to whether it is worth visiting a restaurant
- **Restaurant reservation** - intention to book a table in a restaurant
- **Nutritional information** - intention to find information about how healthy the food is or about the number of calories
- **Recipe** - everything related to how to cook food or what it consists of

3. Specify the training pool settings:

3.1 And then click **Create training**.

General settings

Training title

Price per task free training

Adult content No

Time per task suite seconds

Retry after days

Task assignment settings

Assign in order of uploading ?

Shuffle on page ?

Settings for passing training ?

Full completion Yes

Required to pass

Create training

4. Once the pool is created you can upload tasks. Press Upload. You can upload the training tasks straight from the file from our example which is [here](#).

Note: It's important to include examples for all classes in the training. When running your own projects make sure the training set is balanced and the comments explain why an answer is correct. Don't just name the correct answers.

Text classification training — waiting for data Statistics Download results Edit

Download the sample file, add your task data, and upload the file to the pool. The sample file uses TSV format, which is the same as CSV but with a tab as the separator. Make sure you choose UTF-8 encoding when saving the file. [Learn more](#)

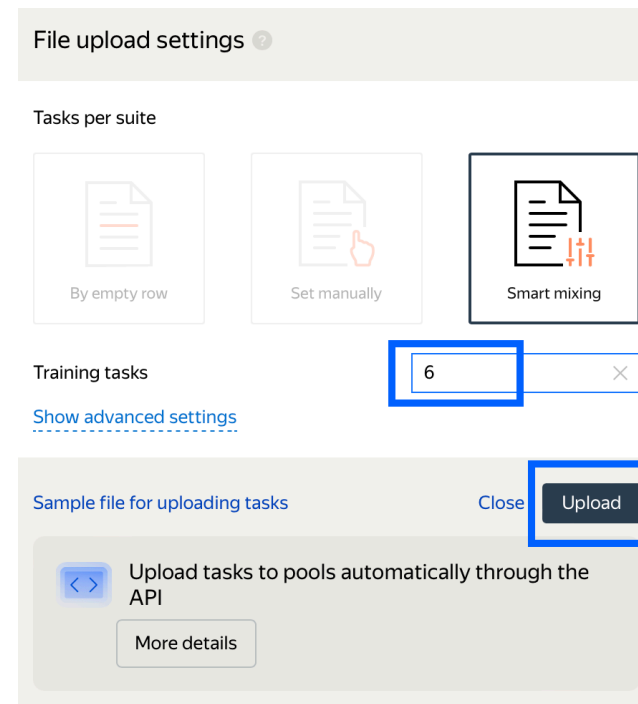
- [Template for general tasks.tsv](#)
- [Template for control tasks.tsv](#)
- [Template for training tasks.tsv](#)

Upload

0 task pages	0 training tasks
0 tasks	0 control tasks

0 Tolokers who completed training


5. In the opened window choose **Smart mixing**. It is possible to make 1 or several task pages. It seems just reasonable to make 6 task pages.




6. After the file has been uploaded press **Add** to complete the pool creation.




7. Start the training

 **Projects** Users Skills Profile Messages 2208 Docs & Resources ▼

~\$0 \$1,064 Ya.Apollyon
denisfraltsov 

Projects > Text classification (category, intent) > Text classification training




Text classification training — paused

Statistics Download results Edit ▼

Download the sample file, add your task data, and upload the file to the pool.
The sample file uses TSV format, which is the same as CSV but with a tab as the separator.
Make sure you choose UTF-8 encoding when saving the file. [Learn more](#)

- [Template for general tasks.tsv](#)
- [Template for control tasks.tsv](#)
- [Template for training tasks.tsv](#)

Upload Files Preview

0Tolokers who completed training

∞ task pages	12 training tasks
0 tasks	0 control tasks

Pool creation

1. Now go back to our project and click on **Pools** and then **add a pool**

Note: to get back to the project page use these transitions Projects > Project_name > Pool_name

2. Choose the pool type - General tasks.
Give the pool any convenient name.
You are the only one who will see it.

Text classification (category, intent)
ID 137892
Active

Key statistics for 7 days ▾

Submitted tasks 0	Spent \$0	Control tasks quality No data for the period	Training tasks quality No data for the period	Avg. submit time No data for the period	Tolokers 0	Banned Tolokers 0
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Pools Training Statistics Quality control

Active and closed Archived Filters Search

Add a pool

Pools can be archived manually or automatically (automatic archiving applies to pools with no activity for 30 days)

Title ▾	Priority ▾	Progress	Status ▾	Started ▾	To be completed
---------	------------	----------	----------	-----------	-----------------

To launch a project, you first need to add a pool, set user filters and quality control rules, and upload tasks

50 ▾

New pool

Pool type ?

General tasks ▾

Pool name (private) *

Text classification (category, intent) ×

Pool description (public) ?

Use project description

Look at the text query and choose the category and intent for it.

+ Private comment ?

Cancel

Create

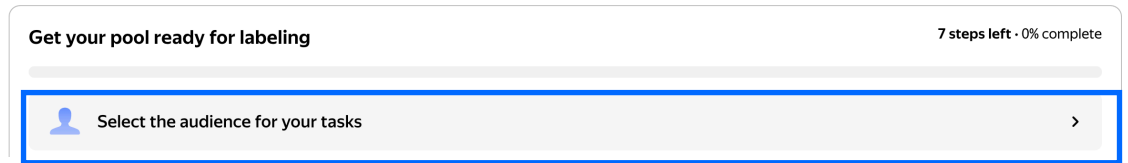
3. Now we need to filter an **audience**.

Filter performers who can access the task. Make sure that 'My tasks may contain shocking ...' section looks like on the screenshot

Choose the Languages options in the list.

You can also set any filters you prefer

Specify the percentage of top-rated performers in the Speed / quality balance.



Define relevant tolokers who get access to your tasks

Filter your audience by language or country. Otherwise, Tolokers anywhere in the world can access your tasks. You can [copy audience filters and quality control settings](#) from another pool. [Learn more](#)

My tasks may contain shocking or pornographic content. [Learn more](#)

Languages Tolokers who passed the language test [?](#)

[+ Add filter](#) [+ Add skill](#)

Speed/quality balance
Note that fewer users means slower pool completion
[Learn more](#)

Specify the percentage of top-rated Tolokers who can access tasks in the pool

8144 Speed 814 Quality

90% of Tolokers selected
7329 Tolokers available

4. Set up **Quality control**.

Attach the training you created earlier and select the accuracy level that is required to reach the main pool.

Note: This means that Tolokers who get less than 85% accuracy will not see this pool.

5. Update the **Fast responses** rule

Note: This rule allows you to ban performers who submit tasks at a suspiciously high speed.

Get your pool ready for labeling 6 steps left · 14% complete

✓ Select the audience for your tasks >

🛡️ **Set up quality control** >



Quality rules to protect project

To get more accurate responses, select quality control rules. All rules work independently of one another

Review task responses manually ?

Training Level required, % *

Text classification training 85

FAST RESPONSES ?

Recent task suites to use

Minimum time per task suite

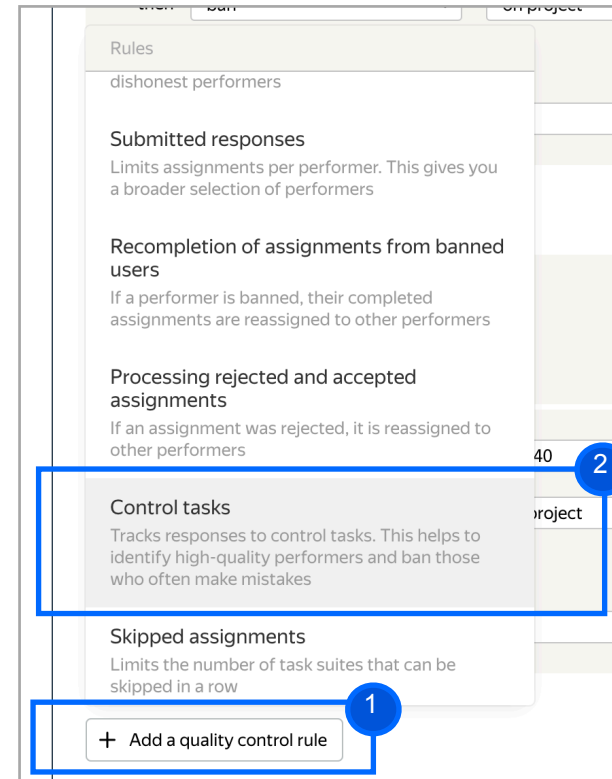
If

then

Save Cancel

6. Let's add one more role: **control tasks**

Click **Add a quality control rule** and choose **Control tasks**.



7. Set the number of responses and the percentage of correct responses. Ban performers who give incorrect responses to control tasks.

Note: Since tasks such as these have an answer that can be used as ground truth, we can use standard quality control rules like golden sets.

CONTROL TASKS ⓘ

Recent control and training task responses to use

If < 80

and > 3

then

+ Add a quality control rule

Save Cancel

8. Set the **price** per task suite (for example, \$0.01).

Also, choose an **overlap** of 3.


Click **Save**

Price and overlap

[How to estimate a fair price](#)

Price per task suite, \$

0.01

 Doesn't meet Toloker expectations

At this price, Tolokers will earn less than minimum wage in the countries you selected. To improve interest in your tasks, increase the price to 0.292 per task suite

Increase price

Number of Tolokers per task Overlap

3

To get reliable quality from aggregated responses, we recommend 3 Tolokers per task. [Learn more](#)

Flexible price and overlap ▼

Save Cancel Your price per 1 item is \$0.004 ⓘ

9. We need to upload our main data.
Please take it [here](#) and load it

Click **Continue**

Get your pool ready for labeling 4 steps left · 43% complete

- ✓ Select the audience for your tasks >
- ✓ Set up quality control >
- ✓ Set the task price and overlap >
- ⚙ Add optional pool settings Leave default >
- ☁ Prepare and upload data** Skip or upload via API >



Upload data

Download the template for general tasks and add your data



Template in XLSX



Template in TSV




Template in JSON

↓ Templates for control tasks and training

↔ Learn how to do it via API

Attach the prepared file with data

 main_and_golden_train_tasks.tsv ✓ 468 items ✕

Continue

Cancel

10. You need to determine how many tasks do you want per suite

Let's say we want **5 general tasks and 1 control tasks**

We recommend putting as many tasks on one page as an annotator can complete in 1 to 5 minutes. That way, annotators are less likely to get tired, and they won't lose a significant amount of data if a technical issue occurs.

Click **Combine tasks into suites**

How many tasks do you want per suite?

Smart mixing Set manually

Set how many tasks of each type to mix in each task suite. For better quality, include control tasks. You can mark up control tasks on the pool page after uploading data, or upload them in a separate file and adjust the smart mixing settings later. [Learn more](#)

General tasks *	Control tasks *	Training tasks *
<input type="text" value="5"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

Show advanced settings ▾

Combine tasks into suites Back

What Tolokers see

1 / 6

Query
i'm going to need a hotel room for 8 people in tallahassee from 3/10 until 3/12

Please select query category:
Q Kitchen W Travel

2 / 6

Query
what's a good place to vacation

Please select query category:
Q Kitchen W Travel

3 / 6

Query
what is the time zone of france


Please select query category:
Q Kitchen W Travel








4 / 6

Combine tasks into suites

That's it! Let's do final steps
and go on with project!

Get your pool ready for labeling 2 steps left · 71% complete



-  Select the audience for your tasks >
-  Set up quality control >
-  Set the task price and overlap >
-  Add optional pool settings >
-  Prepare and upload data >
-  Add control tasks for checking performance >
-  Double-check your project and try out tasks >

11. Click on **Start labeling**

You can finally check estimated expenses and launch labeling

Setup is finished and your pool is ready for labeling Start labeling



Review budget and launch
Text classification (category, intent)

Pricing	
Price per task suite	\$0.01
Task price	\$0.002
Overlap	3 Tolokers
Task details	
Task suites	270
Tasks	468
Subtotal	\$2.70
Fee, 20%	\$0.54
Total	\$3.24

Tasks
~270 Task suites | 450 Tasks

Audience
Speed/quality balance 90% top-rated Tolokers
Languages English (exam-bar)

Launch

We have just launched the labeling of the objects on which we will **train** our classification model.

We also need to label the **test** dataset to validate the resulting model.

12. Return to the list of pools

13. Clone your pool

14. Set a different name for your convenience

Projects > **Text classification (category, intent)** > Text classification (category, intent)

General tasks

Text classification (category, intent)

Public description: Look at the text and choose the category and intent for it.



Tolokers are completing your tasks

Start date: March 29, 2023 5:55 PM

 Download

Pools Training Statistics Quality control

Active and closed


Archived

Filters

Search

Add a pool

Pools can be archived manually or automatically (automatic archiving applies to pools with no activity for 30 days)

Title	Priority	Progress	Status	Started	To be completed
Text classification (category, intent)	0	<input type="checkbox"/> 0 / 270	Labeling...	March 29, 2023 5:55 PM	

Clone pool

Pool type

General tasks

Pool name (private) *

Test dataset

Pool description (public) ?

Use project description

Look at the text and choose the category and intent for it.

+ Private comment ?

Cancel

Clone

15. Download data for labeling from [this link](#) and upload it to the newly cloned pool

Get your pool ready for labeling 3 steps left · 57% complete

✓ Select the audience for your tasks >

✓ Set up quality control >

✓ Set the task price and overlap >

✓ Add optional pool settings >

☁ Prepare and upload data Skip or upload via API >



Upload data

Download the template for general tasks and add your data

XLSX
Template in XLSX

TSV
Template in TSV

JSON
Template in JSON

or

↓ [Templates for control tasks and training](#)

↔ [Learn how to do it via API](#)

Attach the prepared file with data

Drop file here or [select](#)
Format: XLSX, TSV, JSON

16. Since we cloned pool, all settings are the same, so we don't need to change anything

How many tasks do you want per suite?

Smart mixing Set manually

Set how many tasks of each type to mix in each task suite. For better quality, include control tasks. You can mark up control tasks on the pool page after uploading data, or upload them in a separate file and adjust the smart mixing settings later. [Learn more](#)

General tasks *

5

Control tasks *

1

Training tasks *

0

Show advanced settings ▾

Combine tasks into suites

Back

17. Check your project or skip it and start labeling

Projects > Text classification (category, intent) > Test dataset

General tasks

Test dataset

 Try tasks as a Toloker



Public description: Look at the text and choose the category and intent for it.



Setup is finished and your pool is ready for labeling

Start labeling


Receiving responses

1. Wait until the pool is completed.

Pools can be archived manually or automatically (automatic archiving applies to pools with no activity for 30 days)

Title ↕	Priority ↕	Progress	Status ↕	Started ↕	To be completed
Test dataset	0	<div style="width: 100%;"><div style="width: 6.25%;">1 / 162</div></div>	Labeling...	March 29, 2023 6:13 PM	~ 2 hours
Text classification (category, intent)	0	<div style="width: 100%;"><div style="width: 100%;">270 / 270</div></div>	Labeled	March 29, 2023 5:55 PM	—

2. Click **Download results**

 **Labeling completed!**
Start date: March 24, 2023 2:55 PM

[View assignments](#) [Download results](#)

Accepted **100%** (270 of 270)

51
Interested Tolokers

51
Tolokers submitted task

0
Skipped task suites

3
Expired task suites

\$2.70 (+ \$0.54)
Labeling costs (+ fees)

3. You can choose which tasks you want to upload. But leave the **default settings**

Click **Download**

Download results

All results For period

Task type

General Control Training

Task status

Active Submitted Accepted
 Rejected Skipped Expired

Additional options ▾

Cancel

Download

You can find all files from this tutorial by the link:

<https://drive.google.com/drive/folders/1jMNkCs1DzJESiL2-8Pr8NJhqi7GZJp5?usp=sharing>